



## ROSALIND CARROLL TAKES UP ROLE AS CEO OF PERSONAL INJURIES ASSESSMENT BOARD

**Thursday 5<sup>th</sup> March, 2020:** The Board of PIAB is delighted to welcome its new Chief Executive Officer, **Rosalind Carroll**, who has taken up the role this week.

Ms Carroll has a strong leadership record, having held a number of senior management roles, and was selected following an open and competitive recruitment process.

As she commenced the role this week, Ms Carroll commented: “I am delighted to be appointed CEO of PIAB. PIAB is committed to delivering major benefits for society by dealing with personal injury claims fairly and at low cost, while curtailing claims costs which impact on the cost of insurance. The impact and value of PIAB is not just to the individual parties concerned, but our work also importantly has a wider impact on industry, business and society.”

“We in PIAB have an important role to play in providing an alternative way of resolving claims which is fair to all parties, but with far lower costs. We also will continue to be a key contributor to reforms in the area, through the provision of transparent information and expertise and working constructively with all stakeholders.”

Ms Carroll has since 2016 been the CEO of the Residential Tenancies Board (RTB), the independent regulatory body for the rented sector.

**Dermot Divilly, Chairperson of PIAB**, said: “I am delighted that Rosalind has joined the organisation as Chief Executive and I am very confident Rosalind will do an outstanding job for the organisation. Her experience will be invaluable in the important work ahead continuing the delivery of the essential services PIAB provides, and in driving and contributing to the reforms underway in the overall insurance sector.”

The recent National Claims Information Database report by the Central Bank of Ireland clearly showed the benefits provided by PIAB for all parties including policyholders through resolving personal injuries claims fairly, with low processing costs and in a timely way.

**More...**

*Notes to Editors:*

- Rosalind Carroll was appointed CEO of PIAB with effect from 2nd March 2020. She has mostly recently been CEO of the Residential Tenancies Board where she was responsible for a very significant reform programme and substantial expansion of the organisation both in terms of size and remit. In addition to her role at the Residential Tenancies Board (RTB), Rosalind has held a number of senior positions across the public sector, including, positions at the Housing Agency as Head of Regulation and Head of Housing Services, as well as in the Department of the Environment and Dublin City Council. She holds MSc and BA degrees.
- PIAB is Ireland's independent State body which assesses personal injuries compensation in a timely and cost-efficient manner. PIAB assesses compensation in respect of personal injuries suffered by people in motor accidents, work place accidents and public liability accidents. All personal injury claims must come through PIAB, unless settled early between claimants and insurers/respondents.

**ENDS**